



FEILNER IT  
20 Years of Open Services

## **Markus Feilner**

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### **About me**

Linux and open source expert since 1994, senior journalist, IT manager and trainer, management consultant and coach. Owner and consultant at Feilner IT, founded in January 2000

Loves professional research and investigation, loves to write, explain, organize, structure, make complex things understandable – in words, images and presentations

Expert for human factor in IT (OSI Layers 8 to 10), digital sovereignty & sustainability

User of modern documentation, project management, open source and common sense

### **What is important to me**

I love to motivate, inspire and lead great humans from all around the globe, and to find, recruit, and lead teams of outstanding IT experts. I enjoy networking with hackers, nerds, politicians, industry leaders and IT users in a diverse culture and company. Writing, traveling, being creative and sparking creativity, both in word(s), ideas and measurable results is what makes me happy. I want to contribute to make this world a better place for everyone. I am fluent in English and German and comfortable when speaking and reading French and Italian.

### **Achievements**

Author of three books (Security/OpenVPN, Mail/Groupware) and hundreds of articles in tech magazines and beyond

Former deputy editor-in-chief for the German “Linux-Magazin”, former deputy editor-in-chief at Heise iX, the leading German language magazine for IT professionals, 2014-2019 Team Lead Documentation at SUSE, responsible for budget, hiring and leading a global team of 16 documentation experts. Currently editor for technology and internet politics at Heinlein Support (mailbox.org).

Presentations, trainings, host of panels with industry leaders, politicians and tech experts, live and live stream. Many videos available online.

Founder and owner of Feilner-IT (January 2000), focused on self-developed concepts of Agile Recursive Onboarding and Documentation as paths to self-healing, resilient process and product documentation structures for enterprise processes and know-how management. Digital Sovereignty and Sustainability.

## Expertise

- Leadership and staff responsibility, motivation, inspiration, organization incl. goal, result, budget, project and time management for a global and culturally diverse team of senior and junior experts.
- Team development: networking, recruiting, hiring, on-boarding and training concepts, negotiation skills, contract and legal experience.
- Firm basic knowledge of employment law (Germany), Data Protection rules (GER/EU) and IT law (GER/EU)
- Open Source advocacy in media and politics, bringing forward and engaging with innovative projects in open source software and standards. Well-known expert for media, journalism, politics and industry
- Host of panels, keynote speaker, presentations and workshops globally
- Senior journalist, professional editing and text creation, pre-press text and image formatting, professional photography and image editing for print and online. Public relations
- Fluent in speech and writing in both German and English, proficient in speech and reading French and Italian
- Expert in digital sovereignty, digital sustainability, know-how and knowledge management, , documentation and process management, creativity and human beings in IT
- IT Security, VPN, remote team work, administration Linux, cloud, virtualization and container administration, mobile and embedded hardware, agile software development, DevOps

## Education and Experience

2021- <b>today</b>	Editor Technology and Internet Politics, Heinlein Support, (mailbox.org)
2019-2021	Deputy Editor-in-Chief Heise iX, Heise Medien, Hannover
2015-2019	Team Lead Documentation SUSE Linux GmbH, Nürnberg
2011- <b>today</b>	Member of Open Source Business Alliance Verein für digitale Souveränität (Working Groups PR, Communication), Stuttgart
2009-2015	Deputy Editor-in-Chief Linux Magazin (Linux New Media AG), München
2007-2015	Editor Linux-Magazin, München
2006-2007	Senior IT consultant and trainer Millenux GmbH, Stuttgart/München
2000- <b>today</b>	Founder, senior consultant and owner Feilner IT, Regensburg
1992-2001	Regensburg University: English, Geography, Computer Science (Business informatics) TU Munich: Geographical information systems (GIS)
1991-1992	Universität Bayreuth: Physics